

Sage 50 - User Guide

How to Fix Sage 50 Printing Issue

House Granola 7.00 GF
A nutty blend of oats, elderflower & orange zest served with natural yoghurt & berries + coconut yoghurt instead 2.50

Açai Bowl 8.00 DF GF V
Organic frozen Amazonian Acai berries topped with coconut shavings, chia seeds & goji berries + almond butter 1.50 + granola 3.00

Porridge 6.50 DF GF V
Millet flakes, chia seeds & a pinch of Himalayan salt, sprinkled with our omega mix & amber maple syrup + avocado 2.00 + almond butter 1.50

Berry Pancakes 9.50 GF
Benoit's homemade buckwheat mix, with amber maple syrup fresh berries & coconut shavings + coconut yoghurt 2.50

Eggs (any style) 6.50 DF
Scrambled, poached or fried with toasted white sourdough

3-Egg Omelette 6.50 DF
Cooked in coconut oil with toasted white sourdough

Farm Salad 10.00 DF GF
Green leaf mixed with chicken breast, avocado, sliced apple cherry tomatoes, walnuts & a pesto vinegar dressing

Coconut BLT Sandwich half 5.50 full 9.50 DF V
Coconut bacon**, sliced beef tomatoes guacamole & homemade cashew cream

Vegetable & Herb Sandwich half 5.50 full 9.50
Daily roasted vegetables, buffalo mozzarella tomatoes & olive oil

Chicken Sandwich half 6.50 full 10.50 DF
Grilled chicken breast, sliced beef tomatoes homemade pesto & guacamole

Farm Boy's Beef Sandwich half 6.50 full 10.50 DF
Marinated rump, sliced red pepper, rocket & a harissa dressing

White Devon Crab Cakes 13.00 DF GF
Ginger, tamari & white crab meat, rolled in millet flakes served with a spicy lime yoghurt dressing & green leaves + guacamole 2.50

Pistachio & Cauliflower Bowl 12.50 GF
Diced pecorino, coriander, cauliflower rice & a rocket salad + grilled chicken 3.00

Extras

Maple Syrup 1.00, Natural Yoghurt 1.00, Coconut Yoghurt 2.50
Coconut Bacon 3.50, Cashew Cream 2.50, Guacamole 2.50, Granola 3.00
Fresh Berries 3.50, Diced tomato 75p, Avocado 2.00, Steamed Spinach 2.00, Cooked Mushrooms 2.50
Mozzarella 1.00, Poached Egg 2.00, Fried Egg 2.00
Grilled Chicken 3.00, Smoked Salmon 4.50, Marinated Beef 4.00
Gluten Free Bread (contains egg) 2.00
Bitter Melon 70p, Cacao Nibs 50p, Chia Seeds 70p, Flaxseeds 70p, Goji Berries 50p
Hemp Protein 90p, Maca Powder 1.20, Spirulina 90p, Turmeric Powder 50p

DF = dairy free, GF = gluten free, V = vegetarian



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Step 1: Verify Margin Settings

From TS Main:

- Select Customize from the Tools menu in TS Main
- Make sure the Font is Courier New 12
- Choose a font other than Courier New 12 could result in printing problems
- Select Options from the Tools menu in TS Main
- Select the Reports tab and double-check that the default margins are being used.

Margin	Setting
Top	0.25
Bottom	0.50
Left	0.25
Right	0.50

For versions 15.1 and older:

- Initially, Sage 50 should be launched
- Go to the Tasks >>> Tasks >>> Sage 300 Construction and Real Estate >>> Common Tasks
- Select Customize from the Tools menu and make sure Courier New 12 is selected as the font
- It's possible that selecting a font other than Courier New 12 will result in printing troubles
- Options can be found in the Tools menu
- Make sure you're utilizing the default margins by going to the Reports tab.

Margin	Setting
Top	0.25
Bottom	0.50
Left	0.25
Right	0.50

For versions 16.1 and later

- Sage Desktop is now open
- Go to Common Tasks in Applications
- Select Customize from the Tools menu
- Make sure Courier New 12 is selected
- Choosing a font other than Courier New 12 could result in printing problems
- Select Options from the Tools menu
- Select the Reports tab and double-check that the default margins are being used.

Margin	Setting
Top	0.25
Bottom	0.50
Left	0.25
Right	0.50

Step 2: Verify the printer driver

- Verify that your printer driver is a PCL 5e driver if you use an HP laser-jet printer
- Change the printer driver, if necessary
- Or make a dummy printer object that utilizes the PCL 5e driver.

Step 3: Verify the printer spool setting

- To begin with setting you printer in order to start printing once the last page is spooled
- When checking the printer object's properties, this option is normally available on the Advanced tab
- Next, Help is available from your system administrator
- Now, go to the Start menu in Windows
- After that, "Devices and Printers" should be selected
- Select Printer Properties by right-clicking on the menu
- The Advanced tab will appear
- To make the application print faster, select Spool print documents
- In the end, select the option "start printing after the last page is spooled".

In Windows 10

- Start with clicking on the Windows Start button
- Moving on to the Settings icon to select the Devices option
- From the menu on the left, select the “Printers & Scanners” tab
- Next, do a left-click on the Printer to select the “Manage” option
- After that, perform a right-click on the Printer followed by selecting the “Printer Properties” tab
- Now, go to the Advanced tab and select the “Spool print documents so program finishes printing faster”
- At last, select the “Start printing after the last page is spooled” option.

Step 4: Rename the General Key

- Initially, Close all Sage programs
- Start Regedit by typing “REGEDIT” into the Windows start menu
- Navigate to the HKEY_CURRENT_USER/Software/Timberline/General key in the Windows Registry Editor (Regedit)
- Select Rename from the General menu by right-clicking on the same
- Change the name of the key to General_Old
- After renaming the key, restart your programs.

Additional Troubleshooting

- If the message appears when trying to access a saved print file, re-create the file using the procedures above.
- Check that the check stock is in the correct tray of the printer. The checks may not print properly if they are loaded in the manual tray.
- PING the network printer to see if it's up and running and fully accessible via the network connection.
- Using the Page Setup button in the top left of the Print Preview; you may access the Crystal Report margins.

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